

# Nilai Indeks Kepuasan Masyarakat terhadap layanan perizinan

| No | Elemen Data                                                 | Satuan | 2021  | 2022 | 2023  | 2024  | 2025  |
|----|-------------------------------------------------------------|--------|-------|------|-------|-------|-------|
| 1  | Nilai Indeks Kepuasan Masyarakat terhadap layanan perizinan | Skor   | 81.12 | 87.4 | 87.57 | 92.01 | 93.71 |
|    | Bontang Utara                                               |        |       |      |       |       |       |
|    | Bontang Selatan                                             |        |       |      |       |       |       |
|    | Bontang Barat                                               |        |       |      |       |       |       |